



Thank you for choosing Precision Eye Care as your eye healthcare provider. We are committed to providing you with the best eye care available!

Financial Policy

- Full payment is due at the time of the appointment for services not billable to insurance. Payment in full is required without prior proof of insurance.
- We will bill insurance with the information provided at the time of your appointment. If you have any questions regarding coverage, it is your responsibility to contact your insurance company.
- We transfer responsibility to you after we have had a response from your insurance company. If an insurance payment has not been received within 90 days from the date of service, the bill becomes your responsibility.
- Personal accounts over 90 days will be turned over to our collection agency.
- Any remaining balance on the account after 90 days will accrue interest at an annual rate of 18% and you will be responsible for any reasonable costs associated with the collection of past-due balances.
- Only one vision plan may be used for exam/materials per visit, per patient. The vision plan to be used must be chosen before the exam occurs and cannot be changed after the exam/purchase.
- We facilitate filing your claim to your insurance company; however, we cannot guarantee coverage, payment or reimbursement. Ultimately, any balance due is your responsibility.
- It is important to read the explanation of benefits (EOB's) sent to you from your insurance company. This will explain why certain charges were not covered.
- All products must be paid in full before they are ordered. All past due balances must be paid in full before any prescriptions can be released or ophthalmic products are dispensed.
- Precision Eye Care is not responsible for damages to frames and/or lenses no longer under warranty or not purchased from our office.
- If a valid insurance policy is not given at least 2 business days before the exam, a credit card must be placed on file with a \$200 hold. The credit card must be given during check-in for the exam.

Refraction Policy

You may be refracted as part of the eye examination. Some insurance plans, including Medicare, do not cover the refraction part of your exam. The refraction is performed to determine if glasses, or a change in your current prescription, will improve your vision.